



HUMAN RESOURCE DEVELOPMENT

Attention: Tara Smithyan

**General Manager
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To Whom It May Concern

Whilst travelling recently we had a communication upheaval which potentially could have had disastrous impact on our business. Approaching year end and with a number of important delivery dates for projects the collapse of both the computer email system and the financial records; the stress levels both from our end and our customers side was having a serious impact.

This problem had been previously addressed with only temporary results a symptom of poor understanding of our needs. The team at Maleny Computers resolved our problems and in fact enhanced the performance in both our areas of needs.

The team at Maleny Computers ability to communicate with non-technical customers and translate this to computer language was exceptional. Their calm approach created a feeling of trust which in turn allowed greater understanding and exploration.

As in life all problems occur when timing is least suitable, their commitment to solving the problem moved into personal time and did not involve huge 'overtime' rates.

The follow up and continued support has been valued and I would highly recommend them as your IT solution with a really good reason to have them as your IT backup and off site office.

We will be using them as our IT office for supplies, recommendations and problems. This will be from a global perspective with our head office based on the West Coast.

Please contact Adventure West should you need to speak through or verify this recommendation.

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